



**Sherwin Mendoza**

Assistant Vice President  
Non-Revenue Water Services Department  
Maynilad Water Services  
Philippines  
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**Assistant Vice President, Non-Revenue Water Services Department  
(January 2017 – Present)**

*Maynilad Water Services, Inc*

- Oversees assessment and studies for non-revenue water reduction program
- Manages new business opportunities on NRW outside the concession area, both local and international
- Oversees the overall NRW Management Programs and Strategies of Maynilad

**Senior Manager, Central Non-Revenue Water Operations Department  
(January 2012 – December 2016)**

*Maynilad Water Services, Inc*

- Responsible for the overall management of Central Non-Revenue Water operations including department's budget and manpower resources
- Responsible for the creation and implementation of different programs for the attainment of Maynilad's NRW yearly target including DMA Establishment, DMA Diagnostic, DMA Maintenance and Sustenance and DMA Automation
- Assign as mentor for Khulna WASA in Bangladesh in its Twinning Program for 3 visits
- Conduct NRW assessment, water balance, DMA Establishment, metering assessment, training and mentoring of KWASA personnel
- Submit recommendation for the KWASA's NRW Management including scheme in the purchase of appropriate equipment and tools

**Senior Manager, Central Non-Revenue Water Planning Department  
(May 2009 – December 2011)**

*Maynilad Water Services, Inc*

- Responsible for the overall budget management of Central Non-Revenue Water Division
- Responsible for the planning and monitoring of Central Non-Revenues Water Division's overall program

**Manager, Tondo Business Area Non-Revenue Water (January 2008 – April 2009)**

*Maynilad Water Services, Inc*

- Responsible for the over-all management of Tondo Business Area Non Revenue Water unit
- Responsible for the implementation of different NRW program within the unit such as DMA Establishment, DMA Diagnostic, NRW Reduction, DMA Maintenance and Sustenance

**Manager, Tondo Zone Management (November 2005 – December 2007)**

*Maynilad Water Services, Inc*

- Responsible for the overall management of customers in Zone 2 Tondo Business Center
- Responsible for the attainment of targets in Billed Volume, Revenue, Collection, Billed services within the zone

- Ensure the highest standard of customer service within the zone by attending to their needs and requests

**Supervisor, Tondo Work and Resource Unit (October 2004 – October 2005)**

*Maynilad Water Services, Inc*

- Monitor contractor's accomplishment, billing, material utilization and retrieval in leak repair
- Ensure the highest quality of contractor's workmanship in Tondo Sector

**Engineer, Tondo Leak Detection Team (July 2003 – September 2004)**

*Maynilad Water Services, Inc*

- Supervise team in conducting leak detection
- Conduct walk-the-line and leak survey within Tondo Sector

**Engineer, Tondo New Water Service Connection Unit (January 2003 – June 2003)**

*Maynilad Water Services, Inc*

- Issue team job order for the implementation of new water connection in Tondo Sector.
- Monitor and ensure the quality of work of Maynilad's accredited new water service connection contractors

**CONFERENCE**

- Speaker, 31<sup>st</sup> Phippines Association of Water Districts National Convention (PAWD) / *Maynilad NRW Management Program* / Manila, Philippines, March 2010
- Poster Speaker, IWA Water Loss 2012 / *Developing Maynilad Ladderized Training Program* / Manila, Philippines, February 2012
- Speaker, IWA Water and Development Congress & Exhibition / *CNRW Point System (CPS): Value Added Tool in Developing Water Experts* / Amman, Jordan, October 2015

**EDUCATION**

**Ateneo Center for Continuing Education**

Salcedo, Makati City, Philippines

Diploma, Leadership and Management Development Program

**University of Santo Tomas**

Espana, Manila, Philippines

Bachelor of Science Major in Civil Engineering